



IP IVR

interactive voice response system

account balance announcement (after dialling pre-defined number e.g. 777)
max duration
low balance
recharge by PIN

Endusers Web Interface

calls history with possibility to export to csv,xml, xls, pdf;
payments history;
live balance;
reports;
user's profile;
address book;
call forwarding managment;
voicemail;
virtual numbers management ;
missed calls history;
rates list;
online recharge;
support for account balance display screens (by http protocol, e.g. tellink devices)

Online Shop

Online „sign up” functionality with automatic account generation and welcome message with settings sent to user via email;
balance recharge;
shop basket for selling goods online;
multiple payment options to be selected by user;
support for various online payments processors e.g. Paypal, Moneybooker, authorize.net, LinkPoint and several others

Virtual numbers (DIDs) management

phone numbers from various countries/regions delivered to user's Voip devices;
free internal numbering plan;
E164 Internet phone numbers support;
users can select and order a number online from the web interface;
support for provider's API – automatic real time ordering procedure;
support for DIDs numbers stored locally in SQL database

Enum protocol support

(E.164 numbers translation e.g. e164.org)

VOIP Tunnel

proprietary technology for passing through firewalls and voip blockades

SIP <-> H323

protocol transparent conversion

VoipSwitch

- ▶ centralized billing and accounts management system
- ▶ invoicing
- ▶ reports
- ▶ recurring payments
- ▶ scheduled tasks
- ▶ email notification service

Voicemail

personalized welcome message;
browsing new, unheard and archived voice messages through IVR or Web interface;
listening to voice messages by dialling a pre-defined number (e.g. 950);
listening messages from external networks (e.g. from regular phone through access number IVR system);
Message Waiting Indicator (MWI);
email notification on new voice message

Call forwarding (diverting)

automatic forwarding all incoming calls to another phone or to voicemail;
multiple forwarding rules (based on priorities);
possibility to define events on which given rule is executed (i.e. busy, no answer user offline);
forwarding from virtual numbers/DIDs and from internal numbers; managed through the web interface

